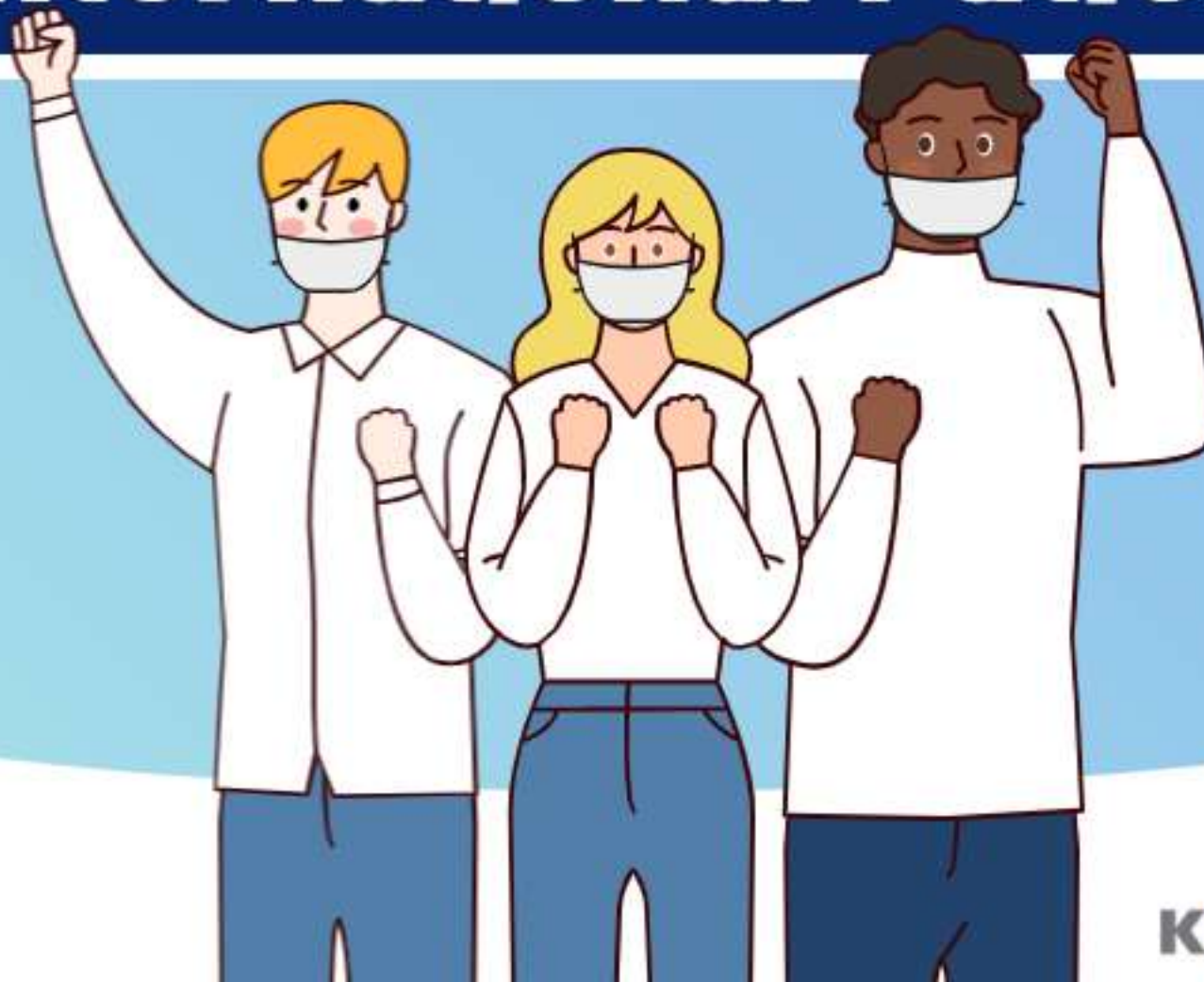


**COVID-19**

# **Guide to Special Entry Procedure to Korea for International Patient**

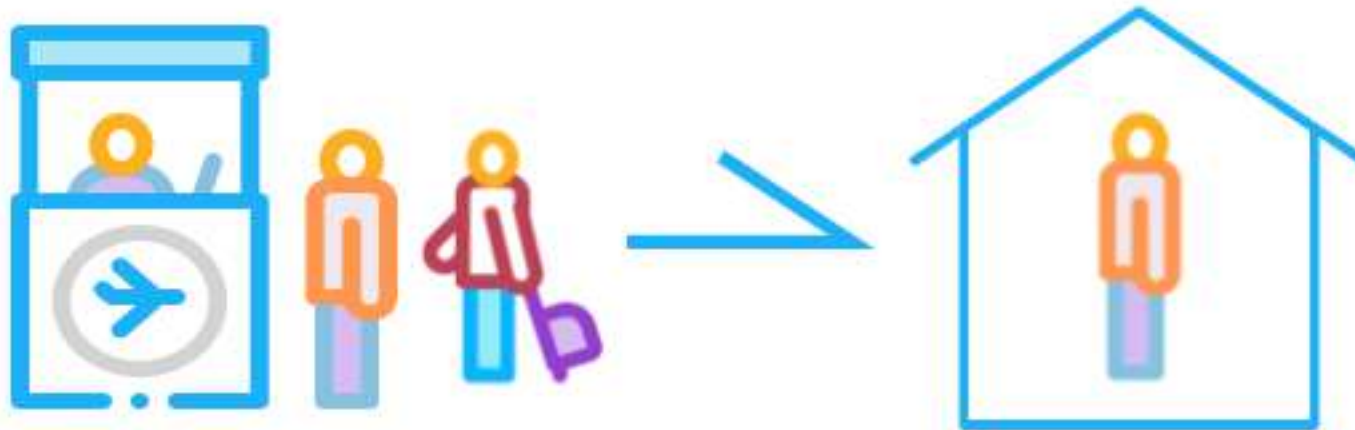


Ministry of Health  
and Welfare

**KHIDI** Korea Health Industry  
Development Institute

As of Sep 4, 2020

# Korean government enforces infectious disease control and prevention for persons entering from overseas



- ☒ Implementation of Special Entry Procedure (March 19 onwards)
- ☒ **14-day mandatory quarantine** at government-designated temporary residential facilities (April 1 onwards)



Persons who refuse entry to temporary residential facilities or violate quarantine regulations shall be deported and banned from re-entering



# ① Before entering Korea



- ✓ Facility Quarantine Agreement must be submitted to the airlines

※ Persons who refuse to sign the form will not be issued a boarding pass

- ✓ Persons from high-risk nations must prepare a negative COVID-19 PCR test result. This result should be issued within 48 hours before flight departure time by medical institutions designated by a local South Korean embassy.

High-risk nations : Pakistan, Bangladesh, Kazakhstan, Kyrgyzstan, Uzbekistan, Philippines

※ Entry to Korea may be denied if a negative COVID-19 PCR test result is unavailable

# Arrival in Korea

## ② Airport Entry Screening



Wearing a mask is required while moving to a temporary residential facility after arriving at an airport in Korea



Check for fever with a thermal scanner, and measure individual body temperature



Submit a completed health questionnaire



Special Entry Procedure is implemented for symptomatic and asymptomatic cases of COVID-19



As of Sep 4, 2020

# ※ Special Entry Procedure for Symptomatic Cases



**Positive**

Undergo diagnostic test at airport



Transfer to hospital or residential treatment center

**Negative**

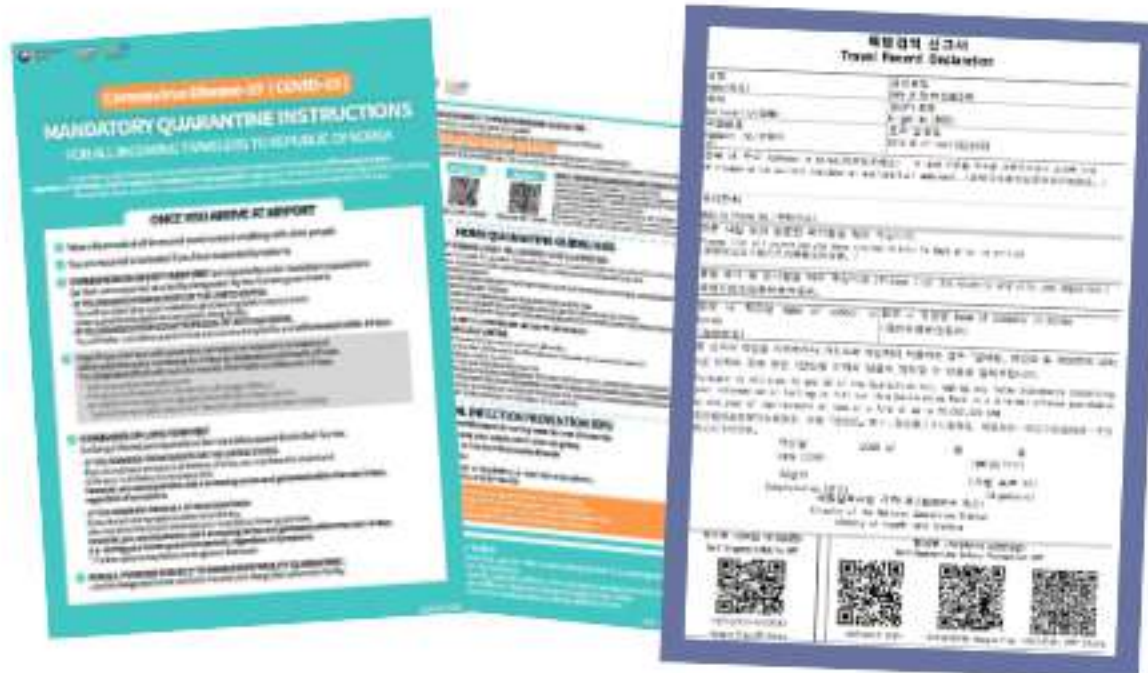
Undergo diagnostic test at airport



Quarantine at temporary residential facility

As of Sep 4, 2020

# ※ Special Entry Procedure for Asymptomatic Cases



Receive instructions for Quarantine Subjects



Submit a travel record declaration form with contact information and address in Korea



Entry is permitted only if provided contact number is verified  
Check the contact number of your hospital coordinator in advance



As of Sep 4, 2020

# Health Screening Certificate

설명(Name):

본 검역확인증 소지자는 코로나바이러스감염증-19  
검역 대상자로 검역을 완료하였음을 증명합니다.

This certifies that the holder has completed  
COVID-19 screening measures including temperature  
check and submission of Health Declaration Form.

년 월 일  
(yy) (mm) (dd)

보건복지부  
질병관리본부 국립검역소

# Notice of Isolation/Quarantine

Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Type of Quarantine/Isolation	Duration	Effective from	To
<input type="checkbox"/> Home	Place of Quarantine / Isolation	Name	Address
<input type="checkbox"/> Facility			
<input type="checkbox"/> Hospital			

You are receiving this notice because you are ordered to quarantine as a person suspected of being infected with the pathogen of an infectious disease in accordance with Article 23(2), 43(2), 48(1)(4) of the Infectious Disease Control and Prevention Act.

During your quarantine, you may not leave your quarantine area without prior permission of the Director of the Korea Centers for Disease Control and Prevention or the head of the local government that issued the action. You are required to comply with the rules set by the Director of the Korea Centers for Disease Control and Prevention or the head of the local government. If you have objections to the quarantine action, you may file for an administrative appeal or administrative suit within 30 days of receiving this notice.

Failure to comply with this action may result in:

- Overall penalty of imprisonment for up to 1 year or a fine up to 10 million won according to Article 75-3, subparagraphs 2 through 5 of the Infectious Disease Control and Prevention Act.
- Over damages according to Article 75(4) of the Civil Act in the event that your failure to comply constitutes violation of law and causes damage to the state due to further transmission of the infectious disease and/or Additional measures of disease control/prevention and/or
- to be in comply with home quarantine action such as leaving the designated isolation person you be required to wear a safety mask at all times with correct in the home Quarantine App. If you want to be ordered to quarantine in a facility, you may also be ordered to apply quarantine if you want to be home Quarantine App or if you do not have a mobile phone. This may be required to pay for the high national. Revocation of visa or residence permit, deportation, and/or set of entry according to Article 11(1), 48(5) and 63(5) of the Immigration Act.

Given 2020. 9. 4

Director of the Korea Centers for Disease Control and Prevention

Address:	Emergency
Position:	Department
Phone:	Extension
Mobile:	Mobile
Contact:	Contact

- ☒ Install the self-quarantine safety protection app released by the Ministry of the Interior and Safety
- ☒ Persons entering from high-risk nations must submit a negative COVID-19 PCR test result
- ☒ Receive health screening certificate and notice of quarantine

As of Sep 4, 2020

### ③ Go to a Temporary Residential Facility



Go to a temporary residential facility using a special transport vehicle provided by the Korean government



Allocation to a temporary residential facility designated by the Korean government is made on-site upon arrival

Any changes for personal reasons are not permitted once allocated



As of Sep 4, 2020



# Attention! Important Notice

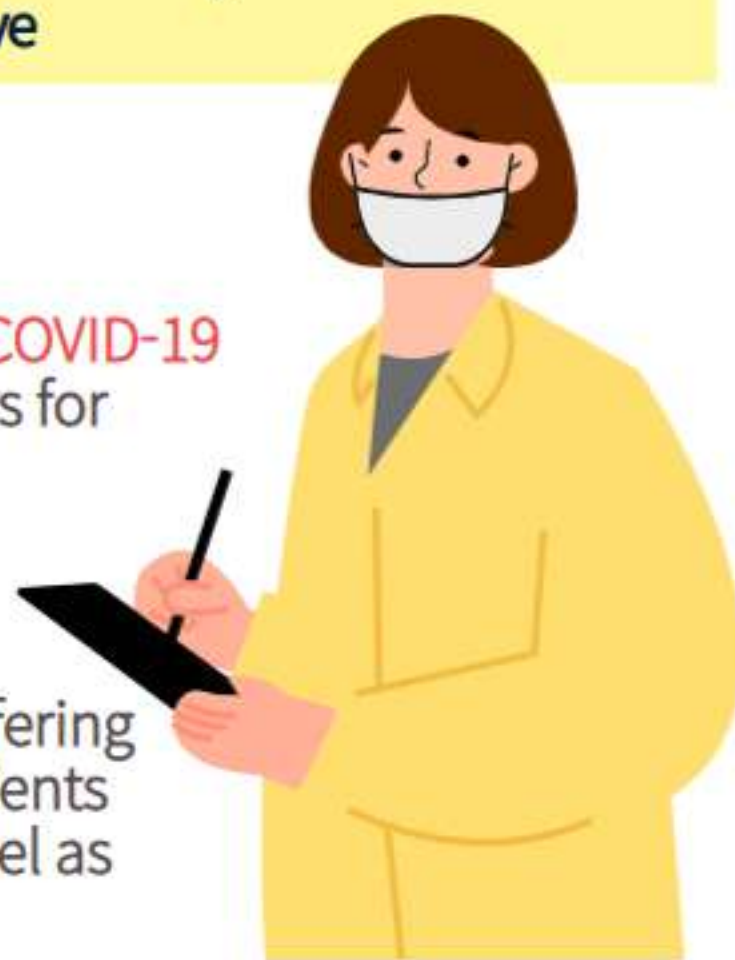
**Hospital Quarantine guidelines newly established for international patients (July 20 onwards)**

※ Hospital quarantine is applied to eligible patients only if COVID-19 diagnostic test result turns out to be negative



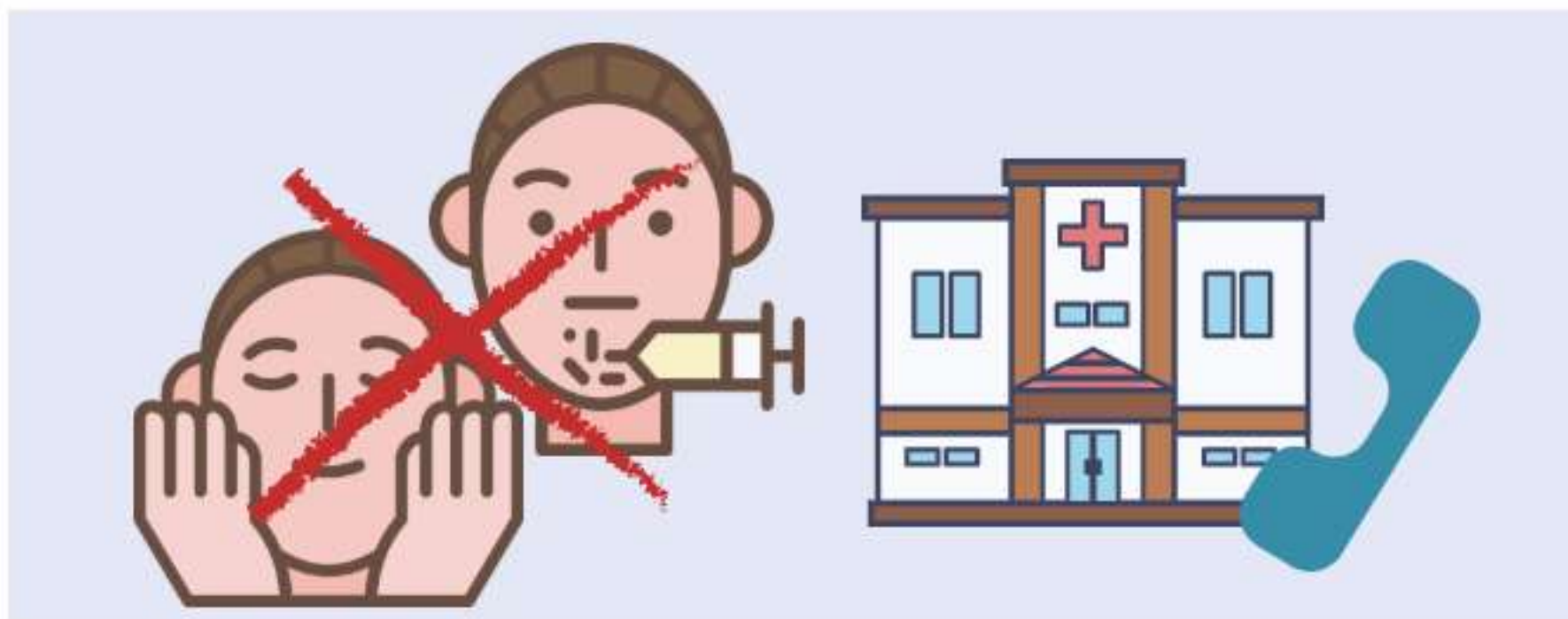
## Eligibility

- A. Holder of **negative PCR test result for COVID-19** (within 72 hours of departure; 48 hours for high-risk nations)
- B. **Patients who need cancer surgery, chemotherapy, transplantation, trauma treatment** and deemed as suffering from equally severe conditions or patients who are declared by medical personnel as requiring urgent treatment



As of Sep 4, 2020

C. Patients who have received the **international patient certificate** at the medical institution where an appointment has been confirmed



Persons visiting for wellness purposes (beauty, plastic surgery, health check, etc.) or outpatients and inpatients suffering from minor ailments are not eligible for hospital quarantine

Make prior inquiry at your medical institution as some medical institutions may not have these guidelines implemented



## ④ Check-In to a Temporary Residential Facility



Upon arrival at a facility, **receive a fever check**; move into a temporary residential facility if symptoms are not observed



**Check-in survey** is conducted to collect information related to admission

Survey covers illnesses, allergies, and dietary preference (halal, vegetarian, etc.)



Persons who fail to cooperate or violate quarantine regulations shall be deported pursuant to Article 46 of the Immigration Act and be prohibited from re-entering pursuant to Article 11 of the same Act





Receive **identification check** through passport scanning at reception



**Pay temporary residential facility fee** at payment counter

Pay by credit card or cash (KRW or USD)  
Payment of KRW 120,000 per night per person  
(KRW 1,680,000 for 14 days)  
Free for children under 4 years old,  
50% for children under 12 years old



In principle, **a single room** with an en-suite shower and toilet will be assigned **to each individual**

Children aged below 12 or disabled persons requiring guardians, husband and wife or other family relations, and persons who have entered Korea as a group may choose to be assigned to the same room



Delete self-quarantine safety protection app, and **install self-check mobile app** released by the Ministry of Health and Welfare

Check COVID-19-related health status through self-check mobile app during quarantine period



As of Sep 4, 2020



# Attention! Important Notice



## What is the self-check mobile app?

- 1) Allows self-check of health status in relation to COVID-19
- 2) Used in self-check at least once a day
- 3) Transferred to police if self-check result is not submitted for more than two days



Available in Korean, English and Chinese





## Facility quarantine instructions and education will be provided

Fulfill occupants' right to know by explaining reason for moving-in, purpose, and future schedule



## Self-check and 14-day quarantine begin after check-in to individual room

The quarantine period is 14 days, including the date of entry

(e.g.) If you have entered Korea on September 1, you will be released from quarantine at 00:00 on September 15



## Conduct a COVID-19 diagnostic test within three days of check-in

The cost of diagnostic tests is supported by the Korean government.



As of Sep 4, 2020

## ※ Services Provided in Temporary Residential Facility



On-site **medical personnel** for health monitoring related to COVID-19



**3 meals a day**  
Snack, drinking water provided



**Interpretation services** in English and other languages  
(Available 24 hours)



**Personal bedding and toiletries**

(Personal clothing should be prepared by the individual)



**TV, internet, and emergency bell** in each room



**Personal items** can be ordered and brought in

※ Check with facility manager before ordering parcel delivery as guidelines may vary by facility



As of Sep 4, 2020

# ※ Action Guidelines within Temporary Residential Facility



Do not take medication to lower fever, such as paracetamol(Tylenol) and ibuprofen(Advil) if you have symptoms of COVID-19

(Immediately notify medical personnel, and receive the COVID-19 diagnostic test as instructed)



Always wear a face mask in public areas



Do not move outside of individual room during quarantine period



Avoid meeting outsiders and /or contact with other occupants during quarantine period



As of Sep 4, 2020



No smoking in all facility areas



Drinking of alcoholic beverages, smoking, and making loud noises are prohibited during quarantine period



Damage and/or unauthorized removal of fixtures and equipment in temporary residential facility are prohibited



Escape from temporary residential facility is prohibited  
(Persons found to be in violation shall face deportation)

## ⑤ Check-Out from a Temporary Residential Facility



- ☒ Undergo health education such as COVID-19 prevention guidelines
- ☒ Move to hospital on a hospital-provided vehicle, and undergo treatment



**Receive medical  
treatment safely in  
Korea before returning  
to your country**

